### **AFP**<sup>®</sup> Association for Financial Professionals® **Annual Conference**

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ORIGINAL ESSENTIAL UNBIASED INFORMATION 

### **Optimizing Global Treasury Operations in an ERP Environment**

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### Agenda

- Company Profile
- SCJ's Strategic Treasury Vision
  - Key Drivers for Change
  - Strategic Treasury Vision
  - Global Treasury Organization
  - The Treasury Value Proposition
- SCJ's Treasury Architecture Project (TAP)
  - Core Elements
  - KPI's & Analytics
- Benefits
- Key Learnings



## S.C. Johnson & Son Profile

- Branded consumer products manufacturer
- \$7 billion annual sales
- Operations in more than 70 countries worldwide
- International business represents approximately 60% of total sales
- Privately held 5<sup>th</sup> generation family ownership
- Major product categories include:
  - Air Fresheners
  - Consumer Insecticides
  - Home Cleaners
  - Storage Bags and Wraps



### S.C. Johnson Brands



## **SCJ's Strategic Treasury Vision**

#### Key Drivers for Change:

- 1. <u>Business Complexity</u>:
  - Increasing size, nature and complexity of SCJ's business leading to greater financial risks .
  - Business model changes

#### 2. Global Process Standardization/Centralization:

- Single instance global ERP system (SAP)
- Establish a platform to standardize business processes
- Enable visibility of global financial information
- Create opportunity to reduce financial risks, leverage scale and reduce expenses.
- 3. Decision Support/Reporting:
  - Provide a consistent analytical framework to guide decision making.
  - Establish Key Performance Indicators (KPIs) and tools to measure and report performance
- 4. <u>Controls</u>:
  - Address a derivatives control issue cited by Corporate Audit
  - Improve the consistency and accuracy of accounting for financial transactions via automation.
  - Sarbanes-Oxley



### **Treasury Strategic Vision**

#### **Treasury Yesterday**

#### • Data rich, information challenged

- GTM outdated and unsupportable
- > Sub-optimal resource deployment
- Poor forecasting tools
- Control issues cited by Audit
- Limited executive reporting

#### People vs process orientation

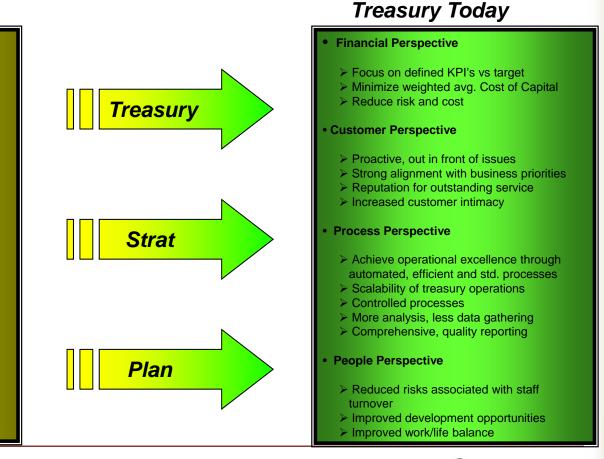
- Ad-hoc analysis
- > No standard analytical tools
- > No clearly defined targets/KPI's

#### Inadequate customer focus

- Business unit support part-time
- Geographically remote
- Support ad-hoc
- At times not aligned with business
- Communications inadequate

#### Resource constrained

- Staff at or near productive limits
- Not scalable to support business growth





### **Treasury Organization - Before**

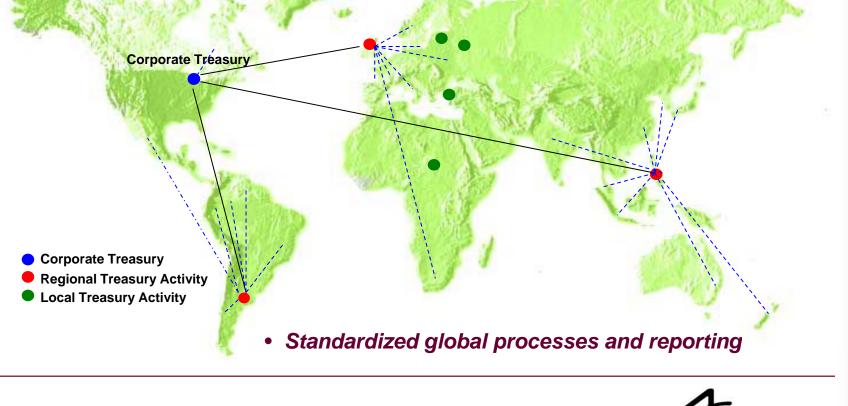
- Centralized strategy, decentralized execution
  - No formal reporting link to Corporate Treasury.





### **Treasury Organization - After**

- Centralized strategy, increased centralization of execution
  - RTC's with formal reporting link to Corporate Treasury.





## **The Treasury Value Proposition**

#### **Support Structure:**

#### **Functions:**





### **The Treasury Value Proposition**

Investing in a more strategic and globally oriented treasury optimizes benefits



## SCJ's Treasury Architecture Project (TAP)



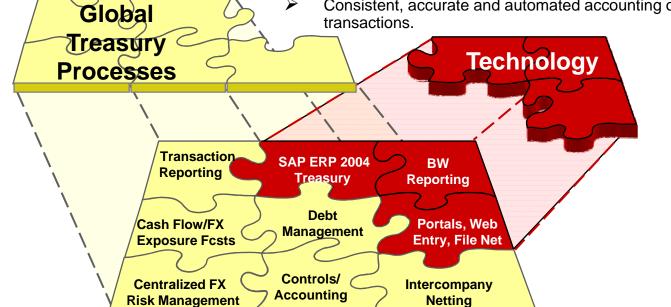
## What Is TAP?

TAP represents the implementation of standardized processes and new technology resulting in a common Treasury management solution able to efficiently provide:

> $\geq$ Fast and accurate information on global debt, investment, interest rate risk and foreign exchange risk positions.

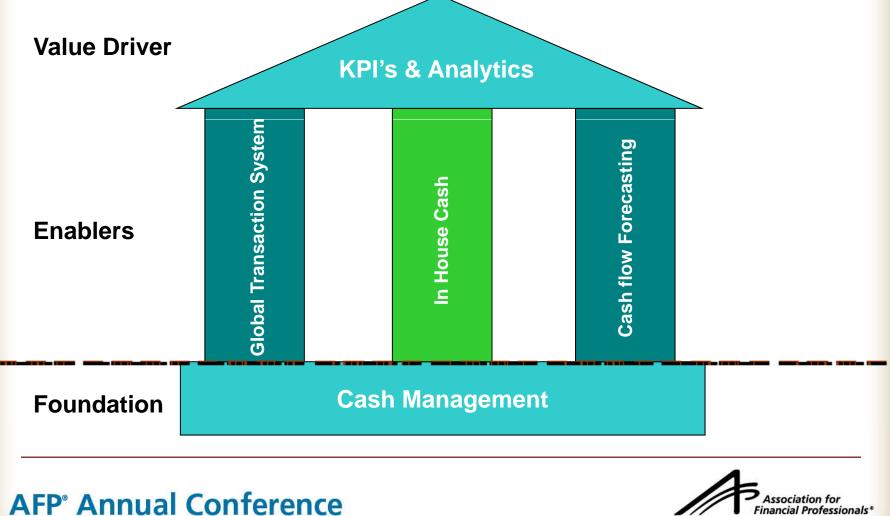
> > Reporting and analytical tools to optimize management of financial risks and drive benefits.

> > > Consistent, accurate and automated accounting of financial transactions.



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#### **Cash Management:**

#### Features/Benefits :

- Daily global electronic bank statement processing.
- Automated daily reconciliation against business transactions.
- Standardized global view of cash position
- Significantly improves visibility to global cash and controls associated with cash processing
- Foundation for cash flow forecast process
- Single file interface via global data aggregator (Citi Infopool)
- Reconciliations current on day-to-day basis
- Customizable to create multiple views (by bank, by account, by currency, by entity, etc)



#### **Global Transaction System:**

#### Features/Benefits :

- Provides comprehensive global view of all debt, investment and currency risk positions.
- Significantly improves controls regarding execution and accounting for all financial transactions.
- Automates and streamlines related financial processes (e.g. eliminates spreadsheets to track loan, investment and FX positions).
- Insures complete and consistent G/L entries and enables efficient use of FAS133 hedge accounting.
- Provides foundation to analyze and evaluate financial risks on consolidated worldwide basis.
- Centralized global FX risk management
- Access to both SAP based and non-SAP based subsidiaries



#### In-House Cash:

#### Features/Benefits :

- Centralized virtual bank where participating subsidiaries maintain an account
- Facilitates intercompany lending resulting in reduced interest expense
- Reduction of external bank accounts
- Eliminates lost float on intercompany payments.
- One global IHC Center SCJ Netherlands
- Efficient third party Cross Border/Cross Currency and Inter-Company Payments
- Scheduled AP Netting Run from core ERP system
- External payments via low cost payment services in many Countries
- Straight Through Processing from SAP Treasury to Citibank
- Global Cash Pooling of USD, EUR, GBP resulting in improved cash management
- Standardized global process and methodology where possible
- Comprehensive, quality reporting
- Significant reduction in intercompany account reconciliation effort



#### **Global Cash Flow Forecasting:**

#### Features/Benefits :

- Standardized global tool for the preparation and communication of subsidiary cash flow and foreign currency exposure forecasts.
- Enhances financial returns by optimizing yields and keeping cash fully invested.
- Reduces borrowing requirements and the costs of maintaining excess liquidity.
- Facilitates inter-company lending.
- Enables identification (early warning) and effective hedging of financial risk.
- Based on SAP's Liquidity Planner, utilizing a combination of R/3, BW and SEM.
- Standardized global forecast template.
- Efficient, automated actual vs forecast performance reporting.
- Incorporates forecast flows associated with treasury transactions.



#### **KPI's & Analytics:**

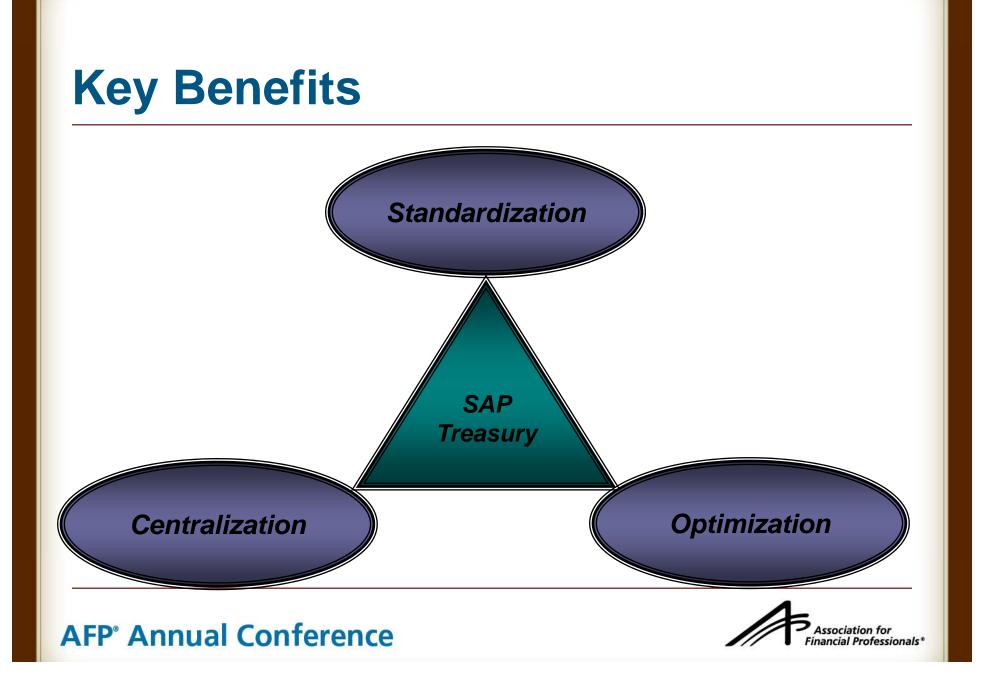
SC Johnson identified a need to provide actionable Treasury information and business intelligence to SCJ executives and corporate / regional Treasury personnel that is:

- Fact-based
- Readily available
- Relevant and timely
- Proactive, not reactive

A suite of Treasury KPI's and dashboards has been identified to:

- Reduce interest expense and improve returns on invested funds
- Enable fact based risk management strategies that reduce financial risk
- Manage risk on a global, portfolio basis
- Optimize subsidiary capital structure decisions
- Minimize the cost of capital
- Communicate treasury's value to the corporation





## **Key Benefits**



#### Features

- Consistent Global G/L Entries
- Bank Statement Processing
- Transaction Processing
- Cash Flow Forecasting
- FX Exposure Forecasting
- Reporting
- Training
- IT Support



## **Key Benefits**



#### **Features**

- Improved Business Support
- Front vs Back Office Structure
- In House Bank Payments
- In House Bank Cash Conc.
- Global Month-End Processing
- Improved Functional Back-up
- Improved Security/Controls



## **Key Benefits**



#### Features

- Better, Fact Based Decisions
- Effective Cash Utilization
  - ✓ External Investments
  - ✓ I/C Lending
- Improved FX Risk Mgmt
- Banking Consolidation
- Headcount Reduction
- Straight Thru Processing



## **Key Learnings**

- Taking the time to critically evaluate current business practices and develop a strategic vision that is complimentary to and supportive of core business objectives is a prerequisite to building an effective global treasury organization and information system.
- Executing a global treasury vision requires a mix of the right team, the right plan and the right technology... all backed up by strong management support!!
- If you stay committed to your end-state vision, an ERP treasury solution has the building blocks required to implement it.



### **Risk Areas to Keep in Mind**

- Executive sponsorship
- Project management
- Project team resources
- Project schedules
- Scope creep
- Requirements gathering
- Test case design and execution
- Change management
- Project documentation
- Master data alignment
- Bank involvement









# **Questions??**



