AFP[®] Association for Financial Professionals® **Annual Conference**

November 7-10, 2010 San Antonio —

ORIGINAL ESSENTIAL UNBIASED INFORMATION

Using Technology to Master Your Cash Position

Debbie Kaya, Global Treasury Operations Manager, Cisco Systems, Inc. Kevin Leader, Treasurer, Bechtel Cindy Reins, Lowe's Companies, Inc., Assistant Treasurer - Cash Management

Milton Santiago, Portal and eChannel Executive, Bank of America Merrill Lynch

Agenda

- Welcome
- Three methodologies defined:
 - Excel, Treasury Workstation, ERP
- Company overviews/objectives
- Q&A

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Using Technology to Master Your Cash Position

"I need to know my current cash position."

"Data is in 22 different systems across the globe."

"I need to use 8 different tools to calculate."

Predicting the future is critical.

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Treasury Workstation | Pros and Cons

Key Features

- Allows multiple systems integration
- Combines all financial data into a single database
- Creates customizable work-sheets for cash position
- Offers scenario planning capabilities

Pros

- Integrated platform
- High level of accuracy
- Ability to link and extract data seamlessly
- Automatically refreshes data through various feeds
- Cost savings and efficiency due to automation
- Easy to build recurring items based on specific dates and frequency
- Interface with most GL packages and ERPs

Cons

- Requires custom implementation
- Requires hardware
- Requires training
- Expensive
- Longer Implementation time with additional complexity
- Ongoing IT support needed
- Flexibility is limited



Top Vendors SAP, SunGard

Adoption : 7%

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ERP Systems | Pros and Cons

Key Features

- Synchronizes and brings all required information to calculate cash position
- Allows Instant access to banking data at any time
- Offers easy integration between accounts payable and accounts receivable.
- Enables quick and easy handling/tracking of wide range of bank data
- Offers scenario planning capabilities

Top Vendors SAP, Oracle, SaaS

Pros

- Secure
- Accurate on time reports and forecasting
- Integrated internal systems with automatic data feeds
- Reduces risk of data by consolidating multiple permissions and security models into single structure

Cons

- Requires custom implementation
- Expensive
- Requires adequate training

Adoption : 6%

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Excel | Pros and Cons

Key Features

- Offers daily Cash position monthly and yearly cash projection
- Offers regression analysis
- Offers trends analysis

Vendor

Microsoft

Adoption: 79% *

Pros

- Standalone application with flexibility of portability
- Simple and Flexible
- Little training is required
- Inexpensive
- Easy to share

Cons

- Time consuming, requires manual input
- Data can be stale as it is not integrated with financial record systems
- No historical data storage
- No audit capability
- Most prone to user error

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* According to a Schmidt CS survey cited by HSBC Source: Global Finance AFP[®] Annual Conference _____

Smart / Semantic Data | The Next Generation Spreadsheet

Key Features

- Eliminates manual data entry
- Allows to achieve greater accuracy and data integrity
- Allows tracking multiple accounts
- Allows accessing and importing data from other financial service providers
- Preserves historical data securely

Benefits

- · Inexpensive, reliable solution
- Requires minimal training
- Retains all benefits of Excel Spreadsheet
- Bridge Solution

Cons

- Performance limitations due to local PC or network
- No audit capability
- May not scale for decentralized treasury centers

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Using Technology to Master Your Cash Position

Manual processes and spreadsheets by far dominate the products used to manage cash: **79% of market share.**

This is followed by the multitude of treasury functionality offered by banks via their business banking portals: **16% of market share.**

The rest account for a much smaller share of the market: **less than 10%.**



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Cisco Systems, Inc.

- Number of entities: 368
- Currencies: 85
- Bank accounts: 717
- Number of countries: 105
- Number of banking partners: 70+ (54% with 3 primary Banking Partners)



Cisco Systems, Inc – Objectives

- What drove the organization to its decision?
 - Evolving business model
 - Support future growth and strategic objectives of the company

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Bechtel – Background

- 112 year-old privately held engineering and construction company
 - Headquartered in San Francisco
 - Presence in 45 countries
 - 50,000 employees
 - \$31B revenue
 - Energy, transportation, mining, oil & gas, telecoms and government services
- Global Operations Centralized Treasury
 - 600+ entities
 - 400+ bank accounts with 100 banks
 - 45 currencies





Bechtel – Treasury Imperatives

- Security and Control
 - Limit access and monitor compliance
 - Minimize balances, accounts and number of banks
 - Centralize cash, investments, FX and LCs
- Accuracy, Timeliness and Efficiency
 - Forecast cash flows optimize investments
 - Real-time drilldown identify actionable items
 - Minimize processing, delay and re-work





Bechtel – Requirements

- Automate manually-intensive, repetitive steps
 One-time-only data entry
- Implement straight-through processes
 - Automate scheduled bank account balance reporting
 - Integration to ERP AP, AR, GL
- Accessible by multiple users in multiple locations
 With assignable levels of authorization
- Single database for banking and financial information (electronic filing system)



Lowe's Companies, Inc.

- 64 year-old Home Improvement Company
- Number of Store locations: 1,700+
- Number of entities: 3
- Currencies: USD, CAD, MXN
- Bank accounts: 1,900
- Number of countries in which you function: 3
- Number of banking partners: 15

Lowe's Companies, Inc. – Objectives

- What drove the organization to its decision?
 - Primarily Domestic Company
 - Lack of cost justification
 - Current process achieving operational requirements
 - Limited IT resources



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Lowe's Companies, Inc. – Systems

- Overview of system used: Excel
 - Challenges
 - Efficiency of process
 - Lack of integration across entities
 - Manual data entry/access to spreadsheets by multiple users
 - Access and retrieval of historical data
 - Administration of signatories
 - Risks
 - Security of data





Cisco Systems, Inc.

- Opportunities/challenges/risks in changing from one provider to another
 - Transition from home-grown system to a vendor provided system
 - Change Management Managing internal partners expectations
 - Loss of functionality process and workflow changes
 - Change in SOX controls
 - Common language for all users
 - STP for partner organizations
 - Take more time to educate vendors on current process
 - Ensure engagement with systems implementation team is at the right level







Bechtel – Workstation Transition

- Conversion from existing workstation
 - Started with a fresh piece of paper
- Established Business Requirements
 - Voice of the Customer, process maps, etc
- Optimized cost/benefit analysis within budget
- Developed vendor short-list and sent out RFPs
- Held on-site vendor demonstrations
 - Interviewed references



Bechtel – Transition (continued)

- Levered external consultant's vendor experience
- Prepared detailed project work plan
- Formed an internal evaluation and implementation team
 - Treasury, Shared Services, IT, Accounting, Tax, Corporate Management Information & Planning, Internal Audit
 - Held weekly project meetings to review schedule and execute project work plan





Bechtel – AvantGard Quantum

- 18 months to plan, award, implement and go live
 - Evaluated externally-hosted vs in-house solutions
- Internal stakeholder
 - Steering Committee (CFO, Treasurer, Controller)
 - Project Team (Treasury, Accounting, Tax, Shared Services, IT)



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Cisco Systems, Inc. – Execution

Currently implementing





Lowe's – Future State

- Evaluating Treasury Workstations
 - Developed Mission Statement
 - Identified business challenges/problems
 - Identified program goals
 - Developed and sent out RFPs to selected vendors
 - Held on-site vendor demonstrations







Cisco Systems, Inc. – End Result

- Benefits seen
 - Stay tuned





Bechtel – End Result

Goals achieved - On-time, on budget

- Greater transparency to bank accounts and balances
 - Bank account balance reporting (6 banks in multiple currencies)
 - Drilldown capability
- Single database for banking and financial information
 - Integrated cash-flow forecast (investments, AR, AP, FX)
 - Improved (and more timely) data analysis
- Straight through processing
 - Expedited cash positioning for current day funding
 - General Ledger entries for cash transactions
- Increased security
 - Segregation of duties
 - Application software and database are server based



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Lowe's – End Result

-TBD (to be determined)
- Challenges
 - Availability/dedication of IT resources
 - Financial scope
 - Cost justification
 - Management's approval



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Conclusion

• What's next for your business?







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