

AFP®



# Annual Conference

OCTOBER 27-30, 2013 | LAS VEGAS

ORIGINAL→ESSENTIAL→UNBIASED→**INFORMATION**

A decorative graphic in the top right corner consists of a cluster of overlapping, colorful 'X' shapes and squares in shades of orange, yellow, green, blue, and purple, set against a white background.

**Disaster planning and recovery:  
Will you be in business tomorrow?**

# The Panel

**Marsha Lacy**, Assistant Treasurer, Republic Services

**James P. Gilligan**, Assistant Treasurer, Great Plains Energy | Kansas City Power & Light Company

**Joseph Kelly**, Chief Deputy Treasurer and Tax Collector, Los Angeles County Treasurer and Tax Collector

**Lissette Giorgi**, VP, CBCP, Wells Fargo Treasury Management Internet Risk & Compliance

# Republic Services

- Fortune 500 company headquartered in Phoenix, AZ
- One of the largest waste and recycling companies in U.S.
  - \$8.1B in revenues
  - 30,000 employees
  - 13 million customers in 2,800 communities across 39 states and Puerto Rico
  - 334 collection operations, 199 transfer stations, 70 recycling centers, 69 landfill gas and renewable energy projects and 192 landfills with 4.9 billion cubic yards of capacity
  - Over 18,000 trucks - 8<sup>th</sup> largest fleet in the US
- 2010 Pinnacle Award winner for Treasury Strategy

# Great Plains Energy

Holding company for two electric utilities based in Kansas City, Missouri, operating under the trade name Kansas City Power & Light

- 825,000 customers (electric meters) in western Missouri and eastern Kansas
- 3,100 employees
- \$2.3B annual revenues
- \$9.1B assets
- Integrated generation facilities
  - Coal, nuclear, natural gas, wind
- 25,000+ miles of transmission/distribution lines

# Los Angeles County Treasurer and Tax Collector

## Roles and Responsibilities

- **Treasurer**
  - Maintain all banking relationships for the County
  - Borrow monies on behalf of the County and various school and community college districts
  - Manage Treasury pool of \$25 billion for 1700+ pool participants
- **Tax Collector**
  - Collect approximately \$15 billion in property taxes annually
- **Public Administrator**
  - Administer estates of deceased County residents who die without a qualified or willing estate administrator

# Wells Fargo

- Diversified financial services organization
- 161 years in business
- Headquartered in San Francisco
- #4 in assets, #1 in stock market value among U.S. banks
- Named 2013 Bank of the Year and Best Bank in US by *Euromoney*
- Named Best Corp/Institutional Internet Bank (North America), Best Bank for Payments and Collections (N. America) *Global Finance Magazine*

# Discussion

- **Tell us about your organization's business continuity plans and your testing policies and procedures.**

# Discussion

- **What specific disaster or business interruption has tested the ability of your organization to recover and conduct business as usual?**
- **What are the lessons learned from this experience?**



# Discussion

- **Other than weather disasters, what types of business interruptions should organizations plan for?**
- **What emerging issues are you considering?**

# Discussion

- **In developing your business continuity plan, how did you prioritize the diverse operations involved, or did you plan for them all?**

# Discussion

- **What role does technology play in your BCP plans?**

# Discussion

- **What role do your banks play in your BCP plans?**

# Discussion

- **What important factors do organizations often neglect to include in their BCP planning?**

# Discussion

- **As a result of developing, implementing, and operationalizing your plans, how has your organizational culture toward business continuity planning changed?**

# Questions