Disaster planning and recovery: Will you be in business tomorrow?
The Panel

Marsha Lacy, Assistant Treasurer, Republic Services

James P. Gilligan, Assistant Treasurer, Great Plains Energy I Kansas City Power & Light Company

Joseph Kelly, Chief Deputy Treasurer and Tax Collector, Los Angeles County Treasurer and Tax Collector

Lissette Giorgi, VP, CBCP, Wells Fargo Treasury Management Internet Risk & Compliance
Republic Services

- Fortune 500 company headquartered in Phoenix, AZ
- One of the largest waste and recycling companies in U.S.
  - $8.1B in revenues
  - 30,000 employees
  - 13 million customers in 2,800 communities across 39 states and Puerto Rico
  - 334 collection operations, 199 transfer stations, 70 recycling centers, 69 landfill gas and renewable energy projects and 192 landfills with 4.9 billion cubic yards of capacity
  - Over 18,000 trucks - 8th largest fleet in the US
- 2010 Pinnacle Award winner for Treasury Strategy

Association for Financial Professionals
Great Plains Energy

Holding company for two electric utilities based in Kansas City, Missouri, operating under the trade name Kansas City Power & Light

- 825,000 customers (electric meters) in western Missouri and eastern Kansas
- 3,100 employees
- $2.3B annual revenues
- $9.1B assets
- Integrated generation facilities
  - Coal, nuclear, natural gas, wind
- 25,000+ miles of transmission/distribution lines
Roles and Responsibilities

- **Treasurer**
  - Maintain all banking relationships for the County
  - Borrow monies on behalf of the County and various school and community college districts
  - Manage Treasury pool of $25 billion for 1700+ pool participants

- **Tax Collector**
  - Collect approximately $15 billion in property taxes annually

- **Public Administrator**
  - Administer estates of deceased County residents who die without a qualified or willing estate administrator
Wells Fargo

- Diversified financial services organization
- 161 years in business
- Headquartered in San Francisco
- #4 in assets, #1 in stock market value among U.S. banks
- Named 2013 Bank of the Year and Best Bank in US by Euromoney
- Named Best Corp/Institutional Internet Bank (North America), Best Bank for Payments and Collections (N. America) Global Finance Magazine
Discussion

• Tell us about your organization’s business continuity plans and your testing policies and procedures.
Discussion

• What specific disaster or business interruption has tested the ability of your organization to recover and conduct business as usual?

• What are the lessons learned from this experience?
Discussion

• Other than weather disasters, what types of business interruptions should organizations plan for?

• What emerging issues are you considering?
Discussion

• In developing your business continuity plan, how did you prioritize the diverse operations involved, or did you plan for them all?
Discussion

• What role does technology play in your BCP plans?
Discussion

• What role do your banks play in your BCP plans?
Discussion

• What important factors do organizations often neglect to include in their BCP planning?
Discussion

• As a result of developing, implementing, and operationalizing your plans, how has your organizational culture toward business continuity planning changed?
Questions